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elkatfalls.com.au

Guest services

Multiple positions are now available for experienced casual guest services/housekeeping staff for winter season 2018 at Elk at Falls.

Elk at Falls is a luxury 60 bed accommodation provider, across 14 self contained apartments and suites, located in the heart of the Falls Creek Village.

We require experienced, organised and hard working casual housekeepers to ensure an exceptional experience for our guests. Positions start from 1st June 2018 until season close, approximately 7th October 2018.

Your role;

- Daily room housekeeping to an exceptional standard
- Preparation of rooms in a timely manner for guest arrivals
- Common area upkeep
- Laundry management
- Attend to guest enquiries, requests and complaints
- Liaison with Guest Services Manager
- Liaison with booking officer
- Reporting of breakages, repairs and maintenance to Guest Services Manager

Your essential skills;

- Extensive hospitality industry experience in a housekeeping position
- Exceptional customer service skills
- Excellent communication skills and pleasant demeanour
- Ability to work in a team and under pressure
- High attention to detail and organisational skills
- High level of health and fitness in order to perform the role

What's in it for you?

- Competitive remuneration
- Accommodation provided
- Company uniform
- A great place to work

Please apply to leanne.oconnor@elkatfalls.com.au with CV, 2 recent references, passport photo and evidence of working rights.

Applications close 31st March 2018.

Only shortlisted applicants will be contacted for interview.